

Warranty Request Form



INSTRUCTIONS:

1. Fill out the VIBRANT warranty request form.
2. Attach a copy of your receipt or proof of purchase to this form.
3. If fees apply make check or money order payable to “Premier Accessory Group”
4. Mail or ship the item you are sending in for warranty, this request form, proof of purchase, & Fee (if applicable) to the address below.

**Premier Accessory Group
ATTN: Vibrant Warranty Request
305 Clearview Avenue
Edison, NJ 08837**

Note: The address given below will be used to ship the replacement back to you

Name:					
Address:					
Address 2:					
City:		State:		Zip:	
Phone#					
E-mail:					

<u>Product Item #</u>	<u>Description</u>

Reason for Warranty Request:

NOTE: THIS FORM IS FOR “VIBRANT” BRANDED PRODUCTS ONLY.

Shipping & Handling Fees for VIBRANT Branded Products Sent in For Warranty Repair:

Bluetooth Products

If sending in a Bluetooth Product for warranty, you must include a fee of \$10.00. (Without Receipt 20.00)

Car Chargers, Home Chargers, Cases, 12v Accessories, Wired Hands free Headsets, FM Transmitters, Cables , Pouches, Headphones, Holders, etc..

If sending in a product category listed above for warranty, you must include a fee of \$4.95.

The fees above are non-refundable. All checks or money orders should be payable to **Premier Accessory Group**.

NOTE: PAG warranty is valid if the product is used for the purpose it was designed. It does not cover (i) products which have been damaged by negligence or willful actions, misuse or accident, or which have been modified or repaired by an unauthorized persons.(ii) cracked or broken or units damaged by excessive heat.

PAG will try its best to ship a replacement out as soon as possible with a turnaround time of 7 days from receiving your product. During our high peak seasons return can take up to 14 days.

If you have any questions regarding a warranty inquiry or a product you have sent in please do not call our toll free #, but instead email the warranty department at: warranty@premierxsre.com and a customer service representative will get back to you within 24-48 hours.